

## Milk Receiving Personnel Training Program

- ☀ Food Safety and Food Security matters related to Dairy
  - Bio-Security
  - Plant/Work area security
- ☀ Milk receiving personnel responsibilities
  - Receiving area supplies and equipment
  - Milk sample storage
  - Approving milk loads for receiving
    - Truck cleanliness and construction
    - Permits and licensing
    - Seals and security
    - Wash tags
    - Paperwork (bills of lading)
    - Milk samples
    - Milk quality evaluation (including – olfactory evaluation exercises)
    - Sampling procedures
  - Unloading and cleaning of tankers
- ☀ Dairy product load out and other plant activities
  - Plant to plant shipments
  - Sampling silos
  - Sampler Certification
- ☀ Milk sample handling and care/laboratory testing overview
- ☀ Practical components of select milk receiving activities
  - Evaluating tanker designs for wash system compatibility
  - Milk receiving and safety
- ☀ Wrap-up and Q & A
- ☀ Written examination (for individuals who need to be licensed and permitted)

**Note:** The complete training usually involves approximately five hours of class room instruction (including breaks). The written exam usually takes about one hour to administer.